

APPENDIX F

Molly Shiells

From: [REDACTED]
Sent: 09 May 2018 08:40
To: Molly Shiells
Subject: RE: The Coach & Horses, Royston - Application for Variation of Premises Licence.

Hi Molly

As a neighbour of the Coach and Horses Pub, Royston, I would like to place on record my objection to the application of extended licensing hours on the following grounds:

- The close proximity of the pub to the local residential & commercial properties will be at greater risk of disturbance of noise and potentially anti-social behaviour.
- External noise, such as loud music and anti-social behaviour, the area will be subject to a greater disturbance as noise tends to echo down Lower King Street, with many of the properties being listed properties without double glazing and sitting right on the pavement. We can currently already hear the music inside our property, and any further duration of noise disturbance is unacceptable.
- On many occasions I have witnessed broken glass on the pavements and on the road causing unnecessary risks to the residents, whilst there is no proof this was caused by customers of The Coach & Horses Pub, it seems very probable.
- On occasions I have witnessed people leaving The Coach & Horses Pub and walk past properties and knocking on windows to cause a nuisance, extended the licensing hours will only make this more frequent and later disturbances.
- Vehicles (including my own) have allocated parking bays next to the road where customers will leave the Coach & Horses pub. I am fearful that extending the licensing hours will increase the likelihood of car crime, with 129 vehicle crimes reported in Royston between April 2017 & March 2018, (<https://www.police.uk/hertfordshire/G01/crime/vehicle-crime/stats/>) this is a big concern of mine.

I would like to also point out that Anti-Social behaviour makes up 25.38% of the crimes in Royston. (<https://www.police.uk/hertfordshire/G01/crime/vehicle-crime/stats/>) The highest of all crimes committed in the Royston with 369 crimes recorded between Apr 2017 and Mar 2018. I believe this will only increase with the extension of licensing hours.

NOT RELEVANT

Please note, my address is Flat 4, 8 Lower King Street, Royston, SG8 5AL

I am making this representation on behalf of myself and my partner who lives with me, Hannah Cregan

Thank you

Troy Smith

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2

Molly Shiells

From: [REDACTED]
Sent: 25 May 2018 10:10
To: Molly Shiells
Subject: The Coach and Horses, Royston

Follow Up Flag: Follow up
Flag Status: Flagged

_Dear Ms Shiells,

Can I add my name to that of others objecting to the request by the Coach and Horses to extend their licensing hours at weekends to 2am.. They already make a considerable noise late at night, fights, shouting, screaming, etc. and to go on doing that until 2am. is more than unacceptable.

This is almost entirely a residential area within Lower King Street, Young families, working people, and retired, We have ll been affected by the noise emanating from the C&H. I shall not go into details, but it is not very nice.

Yours sincerely,

Anthea Fisher

Mrs Anthea Fisher
15, Lower King Street,
Royston,
SG8 5AL

Royston,
Herts
SG8 5AL

3

Molly Shiells

From: [REDACTED]
Sent: 03 June 2018 22:38
To: Molly Shiells
Cc: james waddle; Wendy McDonald
Subject: Coach & Horses, Royston - Application for Variation of License

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Ms Shiells,

We would like to raise an objection to any extension of licensing hours for the Coach and Horses pub on Lower King Street, Royston. Since the venue re-opened, there have been frequent problems with noise late into the evening, particularly at weekends from DJ/Karaoke sessions.

Several of our neighbours have also had to contend with episodes of antisocial behaviour spilling out onto the street, including shouting, screaming and occasional fights. Extending licensing hours at the weekend would also make the Coach and Horses the last establishment available for a late-night drink in Royston, and thus can only make an already unsatisfactory situation worse.

Best wishes,

Donald, Wendy and James

Donald and Wendy McDonald
11 Lower King Street
Royston
SG8 5AL

James Waddle
9 Lower King Street
Royston
SG8 5AL

Molly Shiells

From: Hannah Sweetman
Sent: 04 June 2018 14:06
To: Molly Shiells
Subject: FW: The Coach & Horses 14 Kneesworth Street Royston (application number LC/2367) - ADDITIONAL INFORMATION

Follow Up Flag: Follow up
Flag Status: Flagged

FYI

From: Ann Sandham [REDACTED]
Sent: 01 June 2018 14:41
To: Hannah Sweetman
Subject: Re: The Coach & Horses 14 Kneesworth Street Royston (application number LC/2367) - ADDITIONAL INFORMATION

Hello Hannah,

My partner and I filmed an altercation outside the Coach and Horses last night (Thursday 01 June 2018) at 11pm, from our living room window. The video link is here and I'd like this to be added to the report.

<https://we.tl/SfpAIUI1bx>

The argument was quite tame by 'Coach and Horses' standards, but nevertheless extremely unpleasant, with the usual obscenities, shouting, screaming and the threat of violence that I've come to expect. There was still shouting in the street at 11:45 pm, when I managed to fall asleep.

One of the people involved appeared to be the young woman who lives above the pub and works as a bar tender: she can heard towards the end of the recording saying something along the lines of 'I'm going to lose my flat if you don't f*** off now'. At another point in the recording, a young man seems to be shouting about the price of 'gear' which I interpret as being drugs. Shouting by several young people started on the balcony above the pub at 10:05 pm.

Rory Cosgrove, a case worker from North Herts, has been in contact with me regarding the complaint I made re. 19 May 2018. Rory told me he has visited the pub and spoken to the landlord about the noise nuisance. Obviously this hasn't had any effect.

I'm unsure whether to send my complaints about noise and anti-social behaviour to you, to Rory Cosgrove, or to the noise call-out service, or to all three. Can you kindly advise?

Many thanks,

Ann Sandham
8 Croix Court, Lower King Street, Royston, SG8 5AX
[REDACTED]

On Wed, May 23, 2018 at 4:35 PM, Ann Sandham [REDACTED] wrote:
Hi Hannah,

Thank you for speaking to me today, it was very useful. Yes, I am happy for you to include my name and address in the report. By the way, I'm 'Ms' rather than 'Mrs'.

If you could chase up the weekend noise call out service, that would be much appreciated. I spoke to them on Saturday 19 May, and they agreed to call me back during the week. They have my name and telephone number, but I haven't heard anything from them yet.

Thank you for your time,

Ann Sandham

On Wed, May 23, 2018 at 3:06 PM, Hannah Sweetman <Hannah.Sweetman@north-herts.gov.uk> wrote:

Dear Mrs Sandham,

Thank you for your email.

It is a requirement that a name and address is needed for a representation to be accepted and this information would be included within the report for the licensing hearing which all parties involved will receive a copy of.

Please could you confirm that you are happy for this information to be included? If you aren't happy for this information to be included then I will not be able to include your objection.

In case you have not been involved in licensing objections before, there will be a licensing hearing arrange for a sub-committee to make a decision on the application.

A report containing all of the information and an invite to the hearing will be posted out to you in due course.

Thanks,

Regards,

Hannah Sweetman
Senior Licensing Officer

Direct Dial: 01462 474231
Mobile: 07771 390495
North Hertfordshire District Council
Council Offices, Gernon Road
Letchworth Garden City

Hertfordshire
SG6 3JF

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www.north-herts.gov.uk

From: Ann Sandham [REDACTED]
Sent: 21 May 2018 08:58
To: Licensing
Subject: Re: The Coach & Horses 14 Kneesworth Street Royston (application number LC/2367) - ADDITIONAL INFORMATION

To whom it may concern,

Re. The Coach & Horses 14 Kneesworth Street Royston (application number LC/2367) - ADDITIONAL INFORMATION

Since writing my previous email to you (20 May) a further incident involving the Coach and Horses has come to light:

On Saturday 19 May, between 10pm and 11pm (after I had telephoned the Weekend Noise Call-Out Service, as detailed in my previous email) I became aware of the sound of a key in the lock of my front door, followed by the sound of someone entering the flat. I was alone in the flat, in my dressing gown, in the living room. Knowing my partner to be away in Derbyshire that night, I was very frightened and confused and called out "Hello, who's there?" twice. Getting no answer, I flung open the living room door and found a young man and a young woman – looking like teenagers, smelling of alcohol – standing in my hallway. When challenged, the young man held up a key and said he'd got the wrong flat and my door had been left unlocked. I asked them firmly to leave. They left and entered the flat opposite mine across the communal landing (number 9). A few minutes later I heard

them leave that flat and go down the communal stairs to exit the building, the young woman laughing loudly and saying it was the funniest thing she'd ever experienced.

The next evening (20 May), my partner returned home and confronted the occupier of flat 9, asking for an explanation of the incident. It transpires that the young woman who lives in flat 9 was working behind the bar of the Coach and Horses on the night in question: there had apparently been some problem with the toilets in the Coach and Horses, so the barmaid had given the key to her flat to two customers, so they could use the toilet in her flat. These two customers had entered my flat instead.

I find it hard to describe how frightening and horrible the experience was: it left me crying and shaken. The unpleasantness of this incident was further compounded by the other experiences (screaming obscenities etc. from the roof of the Coach and Horses) that I described in my previous email. Though I admit that I had – unintentionally and very unusually for me – left the door to my flat unlocked, I do not believe that excuses the incident in any way. When I learned the next day about the connection between the intrusion and the Coach and Horses, I was not in the least surprised: it just reinforces for me the pub's 'cowboy' attitude, and the complete lack of respect and responsibility I have learned is the pub's approach.

I would be grateful if you would take into account this information, as well as my previous email of 20 May, when considering the application to extend the Coach and Horses' opening hours.

Again, do contact me if you require further information, however could you please not give my name and contact details to the pub staff/management without my consent.

Many thanks for your time,

Ann Sandham



Flat 8, Croix Court, Lower King Street, Royston, SG8 5AX

On Sun, May 20, 2018 at 12:52 PM, Licensing <Licensing@north-herts.gov.uk> wrote:

Thank you for your enquiry

This has been passed to our Licensing and Enforcement Team for a response.

Yours Sincerely

Licensing and Enforcement

North Hertfordshire District Council

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Recycle Right – Your efforts can make a difference to keeping costs down and protecting the environment. Check out our [A-Z guide](#) for a reminder of what can be recycled on your doorstep.

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5

Hannah Sweetman

From: Licensing
Sent: 22 May 2018 15:19
To: Hannah Sweetman
Subject: FW: The Coach & Horses 14 Kneesworth Street Royston

Follow Up Flag: Follow up
Flag Status: Completed

From: Nick Ramsay
Sent: 21 May 2018 14:16
To: Licensing
Subject: The Coach & Horses 14 Kneesworth Street Royston

To Whom It May Concern,

I currently live in Croix Court, Lower King Street in Royston. Our building is across the road from The Coach and Horses and it has been brought to my attention that they are currently applying for a late licence, allowing for 12 midnight closing on week nights and 2am closing at weekends. This is completely unacceptable.

As a freelancer in the Film & TV industries, I'm required on average to be up at 5:30am to begin my morning commute to the London film studios, and regularly work 11 hour days. The Coach and Horses has been an ongoing problem for me and my partner for the six months I've been living in Royston thus far.

If this extended licence is granted, it will completely disrupt our work and home lives even more. As it stands the pub seems to have no bouncers and plays noisy DJ music from a building is not sound proofed and the bass can be felt right the way through our building - alongside some incredibly loud karaoke music. There is also the issue of incredibly drunk teenagers shouting and screaming as they leave the pub around 1am which disrupts our evenings every week without fail. As we head into summer, they have also set up a gazebo on their small roof terrace which is again populated by drunk teenagers screaming and shouting across the street without any supervision. There have also been fights and brawls occurring outside, again in the early hours of the morning and completely unsupervised except when police officers thankfully arrived to disperse them.

I cannot stress the importance of halting the request for this extended licence, not only in regards to our situation but also the other residents of Croix Court including a retired woman who has already mentioned being repeatedly woken up by this anti-social behaviour by young people in the middle of the night. There are also family homes located on Lower King Street across from the pub, several with young children who I've no doubt will be affected by this.

I plan to provide video footage of the above issues - balcony, noise levels etc as they continue to transpire as evidence of just how awful this situation continues to be.

Any assistance in this matter would be greatly appreciated and I sincerely hope this email is treated with the upmost importance.

Many thanks
Nick Ramsay

Flat 8, Croix Court, Lower King Street, Royston, Herts, SG8 5AX.

6

Hannah Sweetman

From: Licensing
Sent: 29 May 2018 08:16
To: Hannah Sweetman
Subject: FW: Resident objection to Application LC/2367

Follow Up Flag: Follow up
Flag Status: Completed

From: Katie Frost
Sent: 28 May 2018 19:12
To: Licensing
Subject: Resident objection to Application LC/2367

To whom it may concern,

Re. The Coach & Horses, 14 Kneesworth Street, Royston (application number LC/2367)

I am writing to object and express serious concern about the application to extend the opening hours of the above premises, allowing for 12 midnight closing on week nights and 2am at weekends.

I live at 31 Stamford Yard, Kneesworth Street, so will be directly impacted by these changes if they were to unfortunately be approved.

Currently, the pub has no security or bouncers which results in brawls, what appears to be underage drinking, and drug dealing in the alleyway between the establishment and public toilets. No concern is demonstrated for local residents and we are regularly kept awake by the incredibly loud karaoke music being played until gone midnight at the weekends, followed by drunk teenagers continuing to disrupt local residents by shouting, screaming and fighting in the road outside our property. All of this behaviour is coming from customers to the pub, and extending the opening hours will only encourage more of this anti-social behaviour even later into the night.

I hope my concerns demonstrate the importance of rejecting this application for an extended licence. To do so is for the benefit of local residents such as ourselves and neighbours whose peace is currently being disturbed during the hours where 'the noise act 1996' is applicable, along with members of the public who could potentially get caught up in the negative behaviour that this establishment currently attracts. I also fear someone could be seriously injured if the pub continues to avoid taking responsibility for its patrons and the fighting and drugs carries on.

I would very much appreciate if you would take my feedback seriously - please do contact me if you need further information to support this objection.

Kind regards,
Katie Frost
31 Stamford Yard
Kneesworth Street
Royston
SG8 5AN

7

Hannah Sweetman

From: Licensing
Sent: 30 May 2018 13:36
To: Hannah Sweetman
Subject: FW: Variation License Objection - Coach & Horses Royston

From: Secretary
Sent: 30 May 2018 13:20
To: Licensing
Subject: Variation License Objection - Coach & Horses Royston

Good Morning,

I would like to make a representation on behalf of Royston Conservative Club 18-20 Kneesworth Street, Royston, SG8 5AA objecting to the proposed License variation of the Coach and Horses also of Kneesworth Street.

Our club is one building away from the Coach and Horses. The variation is to increase the Licensing hours to midnight Sun - Thur and until 2.00am Fri and Sat.

We already experience piles of vomit outside the Coach and Horses (and also outside our premises), broken bottles and glasses in the street and general anti-social behaviour. Our customers already have to cross the road to avoid groups of people outside the Coach and Horses and there is now a trend for tables and chairs to end up outside on the pavement next to the disused public toilets when the weather is warm.

This last Friday (25th May) customers of the Coach and Horses were ejected and the front door of the Coach and Horses needed to be locked to prevent them re-entering. Our customers reported that those ejected tried to kick the door in.

The proposed extension to their licensing hours is only going to exacerbate the situation that I describe above and with the night Club SG8 now closing the problems that this caused the town will only be brought to the Coach and Horses in Kneesworth Street.

I look forward to hearing from you.

Dr Christian J Goodwin
Honorary Secretary
Royston Conservative Club
18-20 Kneesworth Street
Royston
SG8 5AA

8

2, Lower King St.
Royston
Herts
SG8 9AL

North Herts District Council,
Council offices,
Gernon Road,
Ketchworth Garden City,
Herts,
SG6 3JF.

20/5/18

N.H.D.C.

23 MAY 2018

Dear Sir / Madam.

Ref. Coach and Horses Pub,
Kneesworth St Royston Herts
Application for extension of
opening hours

I have read the notice put in the Royston Crow on 3rd May 2018 regarding the application by Punch Partnerships Ltd. to increase the opening hours of the "Coach & Horses".

I would like to put on record my strong objection to this application.

I live at 2 Lower King Street, Royston. and my lounge and bedroom are directly above their premises.

There is already a lot of noise from the pub and to extend the hours is really not acceptable to myself and many other flat and home owners who live in Lower King Street & Kneesworth Street.

There is already a disco on Fri & Sat night until midnight.


It is also worth mentioning that The Coach & Horses is NOT a member of the Pub Watch Scheme & I believe is the only Pub in Royston who is not a member. This means anyone barred from the other Pubs will still be served at the Coach and Horses!

~~Wetherspoons (The Manor House, Royston) is only minutes away and their opening hours are -
8 a.m. - Midnight Sun - Thurs
8 a.m. - 1.00 a.m. Friday and Saturday~~

So the area is well catered for,

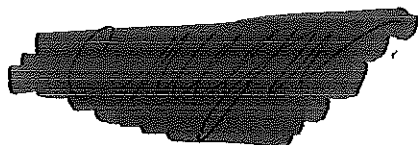
NOT RELEVANT

The Coach & Horses application is for 8 a.m opening. For tea, coffee etc and licenced opening from 11 a.m - midnight Sun - Thurs, and 11 a.m - * 2 a.m.! Friday & Saturday. * Add on top drinking up time etc! So there will be noise well after that time.

I would welcome a call from someone in your Dept to discuss this or in fact a visit even. My mobile No. is 

I look forward to hearing from you.

Yours sincerely,



(C.J. MEAGOR)

9.

N.H.D.C.

29 MAY 2018

TO WHOM IT MAY CONCERN.

I AM A 74 YR OLD LADY AND I LIVE AT
3 CROIX COURT, SG8 5AX ROYSTON, HERTS.

I LIVE ACROSS FROM THE COACH AND HORSES
PUBLIC HOUSE, I BELIEVE THEY HAVE MADE
AN APPLICATION TO EXTEND THEIR OPENING
HOURS UNTIL 2.AM ON FRI/SAT NIGHTS
AND TO MIDNIGHT DURING THE WEEK.

I THINK THIS IS REALLY UNACCEPTABLE, WE ALREADY
EXPERIENCE A LOT OF NOISE AND FIGHTING
FROM THIS PUB AS WELL AS DRUG USE
WHICH I HAVE WITNESSED. TO ALLOW THEM TO
EXTEND THEIR OPENING HOURS WOULD INCREASE
THIS ANTI-SOCIAL BEHAVIOUR AND WE REALLY
DONT DESERVE THIS. I REGULARLY GET AWOKEN
AT WEEKENDS AND I DREAD TO THINK WHAT
IT WILL BE LIKE IF THE EXTENSION IS GRANTED.

I HOPE YOU WILL TAKE OUR SITUATION INTO
ACCOUNT WHEN YOU LOOK AT THIS APPLICATION.

YOURS SINCERELY

CAROL THOROGODJ.